



## Security Automation **RMail Gateway™**

A unique combination: RMail Gateway combines the best out of two worlds: RMail encryption with auditable proof of compliance.

# A Problem Solved

## Security Automation

**Frama RMail Gateway automates compliance by encrypting your business email from mobile, servers and applications.**

A Problem Solved - Security Automated: Regulated businesses are required to send personal private information (ie. PII and PHI) encrypted to comply with HIPAA, GDPR and sector-specific privacy laws. With Frama RMail Gateway, you can automate security and compliance across all users within your business or organisation, whether the messages are sent from their mobile device, email program, or a customer management system (such as an intranet).

With RMail Gateway, there are no additional actions required at the sender level. Emails are automatically encrypted via pre-defined rules based on key words in the message or subject, recipient domains, or an unlimited variety of customisable rules and combinations.

To implement any encryption service, simplicity is king. We know from our customers that an easy-to-use solution is essential when it comes to high numbers of users - Frama RMail Gateway has been designed to work with any recipient's email system and email client. No separate keys, just the highest level of security for your data and for your business.

Complicated encryption is like sending a secure message to no-one. With many encryption services, additional links and downloads are required. Frama RMail Gateway makes it simple by automatically encrypting your outbound communications. With the Registered Receipt, which is returned automatically with any email you are in a position to document and to demonstrate compliance and proof of delivery. This allows you to Reach Your Customers without compromising on security.

### **No User Training Required**

Unlike methods that send links and require recipients to register to download encrypted files, Frama RMail's renowned direct delivery to the recipient's inbox is the preferred encryption solution for recipients. With encryption automated for all senders using pre-defined rules, no other encryption solution comes close to Frama RMail's ease of use.

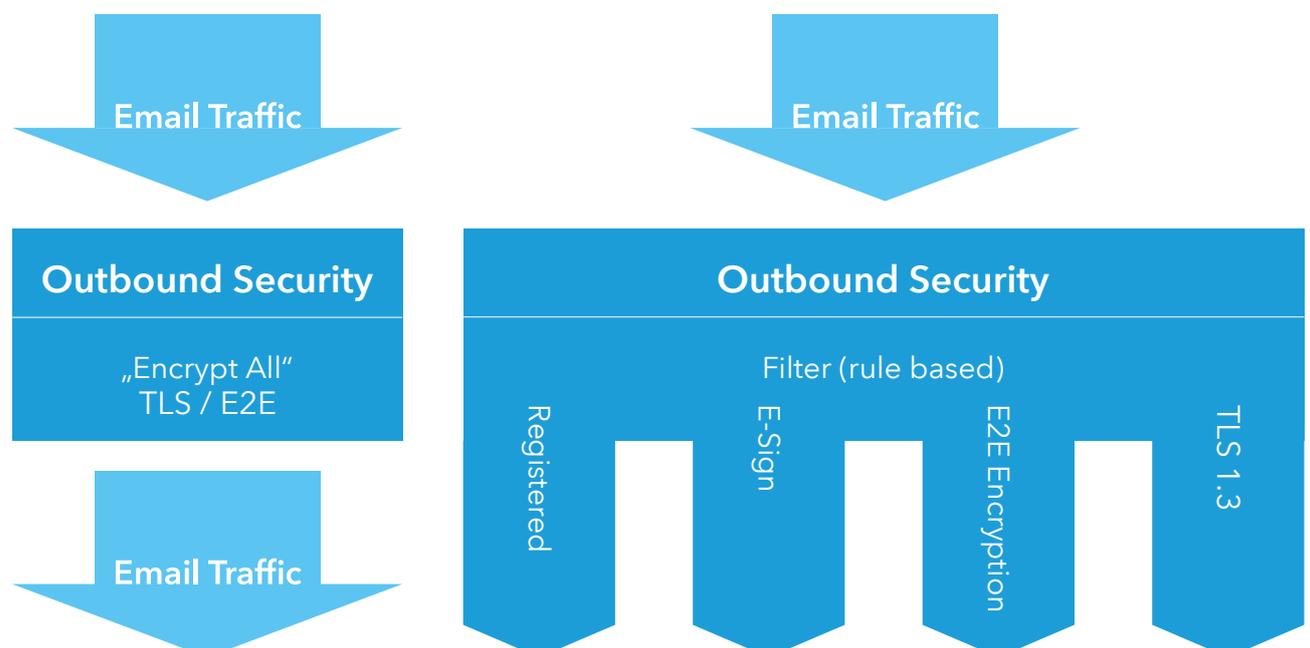
### **Not Just Encryption - Certified Delivery and Proof of Compliance**

RMail automatically tracks and returns a Registered Receipt™ record that certifies:

- Timestamped delivery audit trail, with precise delivery status
- Proof of delivery, time of delivery, and exact content
- Certified proof of compliance with privacy laws
- Active Tracking™ technology reports any fraudulent activity even after your emails arrived in the recipient's inbox

### **RMail Gateway Essentials**

### **RMail Gateway Plus**



# RMail Gateway Service Plan Details

## RMail Gateway Essentials

Recommended for businesses that want encryption for all senders in the company.

- **Optional (via add-in) Frama RMail Outbound Services:** Includes Frama RMail transmission encryption, message level encryption, Registered Email e-delivery proof, and RSign Lite electronic signatures.
- **Requirements:** All senders in the company must have an Essentials service plan.
- **Cloud:** This is a Cloud service.

## RMail Gateway Plus

Recommended for businesses that prefer to enable the RMail functionality for some users or user groups; for encrypt-all or encrypt-by-rule. Add other rules for Registered Email and E-signature for these users. Choose standard, business or enterprise service levels.

- **Specialised Frama RMail Outbound Services:** Includes RMail transmission encryption, message level encryption, Registered Email e-delivery proof, and Frama RSign Lite electronic signatures.
  - **Optional:** Additional security and e-sign features including secure large file sharing with RMail for Outlook via add-in which may be installed for any user.
  - **Requirements:** All senders in the company must have either a standard plan or a base plan. Base plans permit standard Frama RMail Gateway functionality without the Specialized Frama RMail Outbound Services.
  - **Cloud:** This is a Cloud service.

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## RMail Gateway Set-up Support

Frama provides white label enabling service for all deployments. IT administrator is required to participate in set-up process. Outbound services are fully managed.

+ **Add Frama RSign** advanced e-signatures at a discount for any RMail user.

+ **Now included:** Active Tracking Technology combined with eavesdropping detection!

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## Benefits

- ✓ No training needed for agency employees, as all email is automatically encrypted based on pre-defined encryption rules.
- ✓ Simple for recipients - the industry leading encryption experience for the recipient (no logins, no accounts, no key infrastructure required)..
- ✓ Simple to implement - only requires 1 to 2 hours of IT staff time to set-up.
- ✓ Encrypts email transmission regardless of recipient TLS status, unlike standard Microsoft Outlook encryption (Microsoft and Google report that on average, 25% of email may not be transmitted with a secure enough transmission).
- ✓ Accepted by all recipients. For example, every carrier accepts RMail encrypted messages and has done so for more than a decade.

# Technical Overview & System Requirements

## Frama RMail Gateway

**Frama RMail® is Flexible, Out-of-the-Box:** With RMail Gateway, you can choose what messages should be sent through an encrypted transmission, and to what minimum encryption level (TLS 1.0, 1.1, 1.2) and if that minimum is not available, the email is sent with message level encryption. With message level encryption, the email is wrapped inside an encrypted PDF file in a manner in which it even remains encrypted through recipients' servers and while in the recipient inbox, accessible only to that intended recipient. Passwords are automatically established so there is no need for recipients to register or log-in. Some even opt to send by message level encryption for certain messages to mitigate risk of wire fraud of unintended financial disclosure. For example, key words like 'wire transfer' or 'financial report' can be set by the Frama RMail Gateway to trigger message level encryption.

**Time to Enable:** 1-2 hours for IT staff or IT consultant. Compatible with any system that sends email; commonly using smart host.

**Specialised Frama RMail Outbound Services:** Encrypt all, or encrypt some messages based on content or recipient rules.

- **Filter:** Frama RMail security automation rule libraries make it easy to process messages based on unique combinations of content, recipient destinations, or any requested format.
- **Encryption:** Frama RMail encryption is award winning for its simplicity and secure configuration options
- **Track & Prove:** Registered Email service provides certified open tracking with timestamped proof of content delivered, and proof of privacy compliance.
- **E-Sign:** Frama RSign Lite uniquely converts any sent attachment into a document that can be e-signed by a recipient with a few clicks; automatically, with no need to configure documents.
- **Large File Share:** Frama RMail Gateway works in harmony with the Frama RMail Outlook add-in, which allows large file sharing options with encryption and tracking.

## About Frama

Across all channels, on all devices, however you communicate with your customers – Frama makes the process more secure and much simpler. Franking machines, mailroom equipment, electronic contract management, email security, and more. 360-degree solutions for all your B2B and B2C communications.

As an internationally active company with headquarters in Switzerland (Lauperswil BE), we employ more than 300 people worldwide and export around 80% of our products and services to more than 50 different countries. We offer our 100 000 customers around the world a competent sales network with 8 subsidiaries and over 30 specialised business partners. Our local presence around the globe enables us to provide efficient, individual and professional support to our international customers.



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