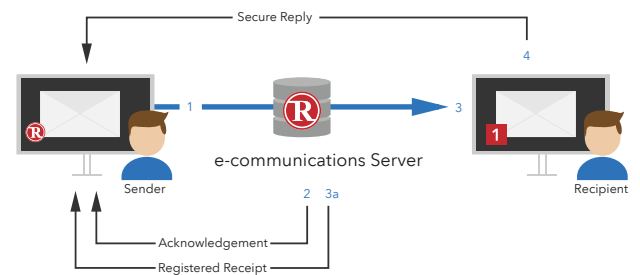FRAMA

mail. message. managed.

Registered Receipt

Registered Email™ with Frama RMail®: Make standard email better – Auditable proof of compliance

Unique: Only Frama RMail will provide you with a Registered Receipt for every email message that was sent registered. It contains all the necessary information such as delivery time, IP addresses, log files and content. This provides a high level of evidential value when it is required in a legal dispute.

If you are legally obliged to encrypt emails with sensitive data or comply with other regulations, you must be able to prove that you meet the requirements. In the event of an IT audit or dispute, you can prove your compliance obligations thanks to the Registered Receipt.

The Registered Receipt not only contains all the important information regarding the delivery of your message, but also a sealed version of your original message. This means that you can send your receipt to anyone to restore the facts themselves. Everyone (e.g. you, parties of a dispute, lawyers, judges, IT audit companies, etc.) who owns a copy of the Registered Receipt can authenticate the original facts and the original message.

1 Registered Email is sent.
2 Acknowledgement email is sent. This email informs the sender about the successful processing of the message by the e-communications system.
3 The message is delivered to the recipient's inbox.
3a Registered Receipt is sent.
The e-communications server collects log files of the transaction path and creates a Registered Receipt including the original content – sealed and digitally signed.
» Who sent what when how to whom?
The Registered Receipt is sent to the original sender as proof of facts. All data collected is securely deleted from the server afterwards.
4 The recipient has the option to reply securely without downloading anything or registering anywhere.

**More information:
go.frama.com/receipt**

Proof of delivery, content and time

Whenever emails must be delivered provable to the recipient – whether to keep deadlines or to send important information confidentially – RMail by Frama provides the basis for doing such transactions with security and traceability.

The General Data Protection Regulation (UK-GDPR) of the EU aims to harmonise data protection. Our Registered Receipt serves as proof of compliance with these standards as specified in article 5, paragraph 2 of the UK-GDPR.

Feature Overview

The Receipt

The Registered Receipt is a full delivery receipt that is automatically generated and sent to the original sender or is archived at a central place. It contains information to prove the delivery, content and time of the email transmission.

HTML Receipt
The attached "HTML Receipt" file contains the original email and attachments, audit trail, delivery information, digital fingerprints and times. This information is cryptographically stored and embedded in the Registered Receipt email and is therefore tamper-proof. The information is always stored with the sender only, never on third-party systems.

Verification
In the event of a legal dispute involving email, the sender can verify the Registered Receipt email at any time and free of charge without setting up an account. The sender can also send the document to the opposing party for their own authentication.

Delivery Status
The Registered Receipt contains all information about the delivery and delivery status of the email transaction.

Audit Trail
RMail logs the delivery audit trail and transaction metadata. This includes the SMTP dialogs and other transmission data and is a statement of fact as to what transpired.

Your Benefits

Cut costs	Know who sent what when how to whom, at only a fraction of the cost of a registered or certified letter. Have the power of proof!
GDPR Compliance	The Registered Receipt is your proof of compliance with article 5, paragraph 2 of the UK-GDPR. You can verify the receipt at any time or forward it to someone else for authentication.
Easy to use	The RMail Add-In is seamlessly embedded into your current email software. Right next to the "Send" button, the "Send Registered" button appears after the installation.

integrity in communication.