

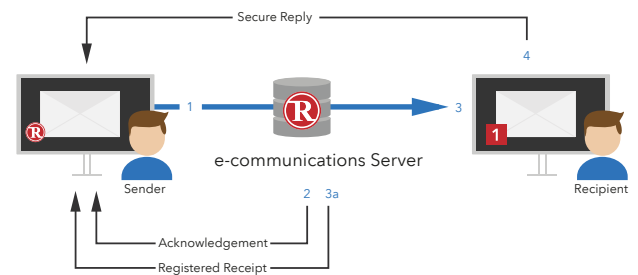
# Registered Receipt

## Registered Email™ with Frama RMail®: Make standard email better - Auditable proof of compliance

Unique: Only Frama RMail will provide you with a Registered Receipt for every email message that was sent registered. It contains all the necessary information such as delivery time, IP addresses, log files and content. This provides a high level of evidential value when it is required in a legal dispute.

If you are legally obliged to encrypt emails with sensitive data or comply with other regulations, you must be able to prove that you meet the requirements. In the event of an IT audit or dispute, you can prove your compliance obligations thanks to the Registered Receipt.

The Registered Receipt not only contains all the important information regarding the delivery of your message, but also a sealed version of your original message. This means that you can send your receipt to anyone to restore the facts themselves. Everyone (e.g. you, parties of a dispute, lawyers, judges, IT audit companies, etc.) who owns a copy of the Registered Receipt can authenticate the original facts and the original message.



- 1** Registered Email is sent.
- 2** Acknowledgement email is sent. This email informs the sender about the successful processing of the message by the e-communications system.
- 3** The message is delivered to the recipient's inbox.
- 3a** Registered Receipt is sent.  
The e-communications server collects log files of the transaction path and creates a Registered Receipt including the original content - sealed and digitally signed.  
» Who sent what when how to whom?  
The Registered Receipt is sent to the original sender as proof of facts. All data collected is securely deleted from the server afterwards.
- 4** The recipient has the option to reply securely without downloading anything or registering anywhere.



More information:  
[go.frama.com/receipt](https://go.frama.com/receipt)

### Proof of delivery, content and time

Whenever emails must be delivered provable to the recipient - whether to keep deadlines or to send important information confidentially - RMail by Frama provides the basis for doing such transactions with security and traceability.

The General Data Protection Regulation (UK-GDPR) of the EU aims to harmonise data protection. Our Registered Receipt serves as proof of compliance with these standards as specified in article 5, paragraph 2 of the UK-GDPR.

## The Receipt

## HTML Receipt

## Verification

## Delivery Status

## Audit Trail

To

tom@northendassoc.com



DeliveryReceiptLam1

17 KB



HtmlReceipt.htm

960 KB

Sun 4/5/2020 9:40 PM



REGISTERED RECEIPT

EVIDENCE OF DELIVERY, CONTENT & TIME



This receipt contains verifiable proof of your RPost transaction.

The holder of this receipt has proof of delivery, message and attachment content, and official time of sending and receipt. Depending on services selected, the holder also may have proof of encrypted transmission and/or electronic signature.

**To authenticate this receipt, forward this email with its attachment to 'verify@r1.rpost.net'**

Delivery Status					
Address	Status	Details	Delivered (UTC*)	Delivered (local)	Opened (local)
g3ucacnca@outlook.com	Delivered and Opened	MUA+HTTP/67-118.210.240	4/5/2020 2:40:19 AM (UTC)	4/5/2020 10:40:19 PM (-4:0)	4/5/2020 10:40:37 PM (-4:0)
ecobdavisinsurance@gmail.com	Delivered and Opened	HTTP/IP:74.125.151.18	4/5/2020 2:40:20 AM (UTC)	4/5/2020 10:40:20 PM (-4:0)	4/5/2020 10:40:23 PM (-4:0)
alice@northendassoc.com	Delivered to Mail Server	rcylevof.mta-bz.mail.am0.yahoodns.net 67.155.226.75	4/5/2020 2:40:23 AM (UTC)	4/5/2020 10:40:22 PM (-4:0)	
mark@northendassoc.com	Delivery Failed	5.1.2 (bad destination system: no such domain)	---	---	

\*UTC represents Coordinated Universal Time: <https://www.mail.com/resources/coordinated-universal-time/>

Message Details	
From:	tom@northendassoc.com <tom@northendassoc.com>
Subject:	Insurance Policy Review
To:	<g3ucacnca@outlook.com> <ecobdavisinsurance@gmail.com> <alice@northendassoc.com> <mark@northendassoc.com>
Cc:	
Network ID:	<04801462bc39c5ec10f11bb730d@northendassoc.com>
Received by RMail System:	4/5/2020 2:40:18 AM (UTC)
Client Code:	

Message Statistics	
Tracking Number:	F19542A0A2ELEB04509C10C045693/713354-2C815
Message Size:	63204
Features Used:	 
File Size (bytes):	File Name:
400330	Insurance Policy Review.pdf

Delivery Audit Trail

4/5/2020 2:40:18 AM starting outlook.com\enrta1s in 4/5/2020 2:40:18 AM connecting from enrta21 r1.rpost.net (0.0.0.0) to outlook.com\acc.protection.outlook.com (104.47.0.33) in 4/5/2020 2:40:18 AM connected from 192.168.10.11 54337 in 4/5/2020 2:40:18 AM >>> 220 HE/EURO1FT003 mail.protection.outlook.com Microsoft ESMTTP Mail. Service ready at Mon, 6 Apr 2020 02:40:18 +0000 in 4/5/2020 2:40:18 AM >>> 250 MAIL FROM: <tom@northendassoc.com> SIZE=9600 BODY=HTML BODYENC=BASE64 ENVELOPE=PLAIN TEXT=PLAIN MAIL FROM: <tom@northendassoc.com>

## Your Benefits

## Cut costs

Know who sent what when how to whom, at only a fraction of the cost of a registered or certified letter. Have the power of proof!

## GDPR Compliance

The Registered Receipt is your proof of compliance with article 5, paragraph 2 of the UK-GDPR. You can verify the receipt at any time or forward it to someone else for authentication.

## Easy to use

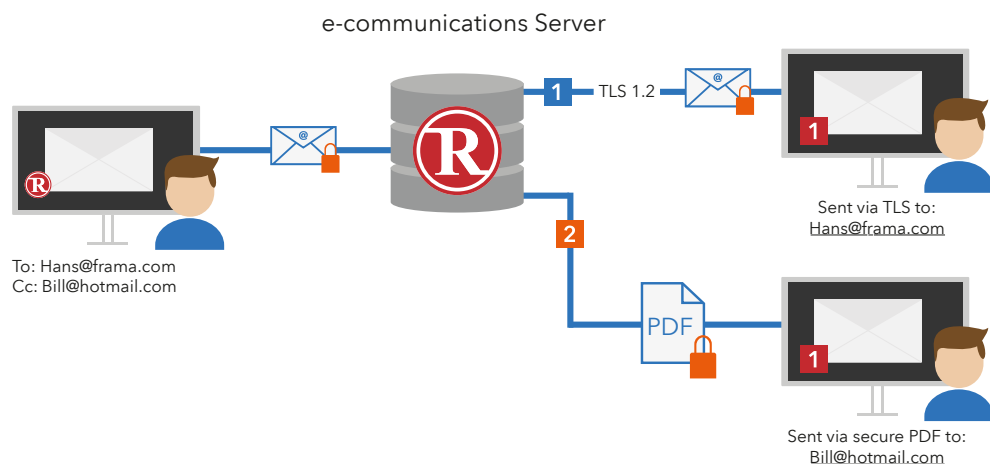
The RMail Add-In is seamlessly embedded into your current email software. Right next to the "Send" button, the "Send Registered" button appears after the installation.

# E-Mail Encryption

## Email Encryption with Frama RMail®: Encrypt - Track - Prove with auditable proof of compliance

Simplest integration with proof of compliance: The Auto-TLS encryption of Frama RMail ensures that confidential information stays confidential. Thanks to SecureReply all recipients can reply encrypted as well. This allows secure communication in both directions without any obstacles. Frama RMail enables you to encrypt email messages with just a single mouse click and allows you to implement the encryption process in your current workflow. The Registered Receipt™ shows the encryption method used for sending. It also protocols the encrypted transmission to the recipient's server. No exchange of certificates or any kind of registration by the recipient is required. Frama RMail works with any email program.

The workflow is easy and simple. For each encrypted email sent, the availability of TLS gets checked by the e-communications system for the entire transaction path. If TLS once is not available, the RMail server converts the encrypted message into a Secure PDF and delivers this password-protected PDF file to the recipient's inbox via standard email. Auto-TLS can be set as default in the user account.



More Information:  
[go.frama.com/encryption](https://go.frama.com/encryption)

- 1 TLS available: The message is delivered encrypted to the recipient server using a secure tunnel. The email is shown in standard email format with markings so the recipient knows it was transmitted securely and contains sensitive or protected information.
- 2 TLS not available: If TLS is unavailable, the message is securely transmitted via an AES 256bit encrypted PDF.

## General Data Protection Regulation (UK-GDPR)

You are obliged to protect personal data during the transmission according to the data protection laws and notably the punishable General Data Protection Regulation (UK-GDPR). Compliance with this regulation must be documented and actively demonstrated conformable to art. 5 § 2.

The Registered Receipt serves as a compliance record and proves that you have absolutely fulfilled your obligations, should there ever be a dispute about the delivery and the content with its attachments.

# Feature Overview

## Functions

For reasons of security and compliance, companies are increasingly relying on email encryption by Frama RMail. The service not only contributes to the protection of sensitive data, but is proven to reduce costs while increasing customer satisfaction. RMail offers a unique combination of features, including:

- Automatic TLS encryption with a record of GDPR compliant delivery.
- Straight-through encrypted delivery. No temporary storage, click-throughs or downloads.
- Compliance of transmission is recorded by the unique Registered Receipt.
- No end-user encryption keys; option to auto-deliver decryption passwords.
- Keep using your current email address.
- Optional encrypted replies back to the sender. No user registration needed.

## Secure Reply

Recipients are able to reply encrypted by clicking the "Secure Reply" link.



## Your Benefits

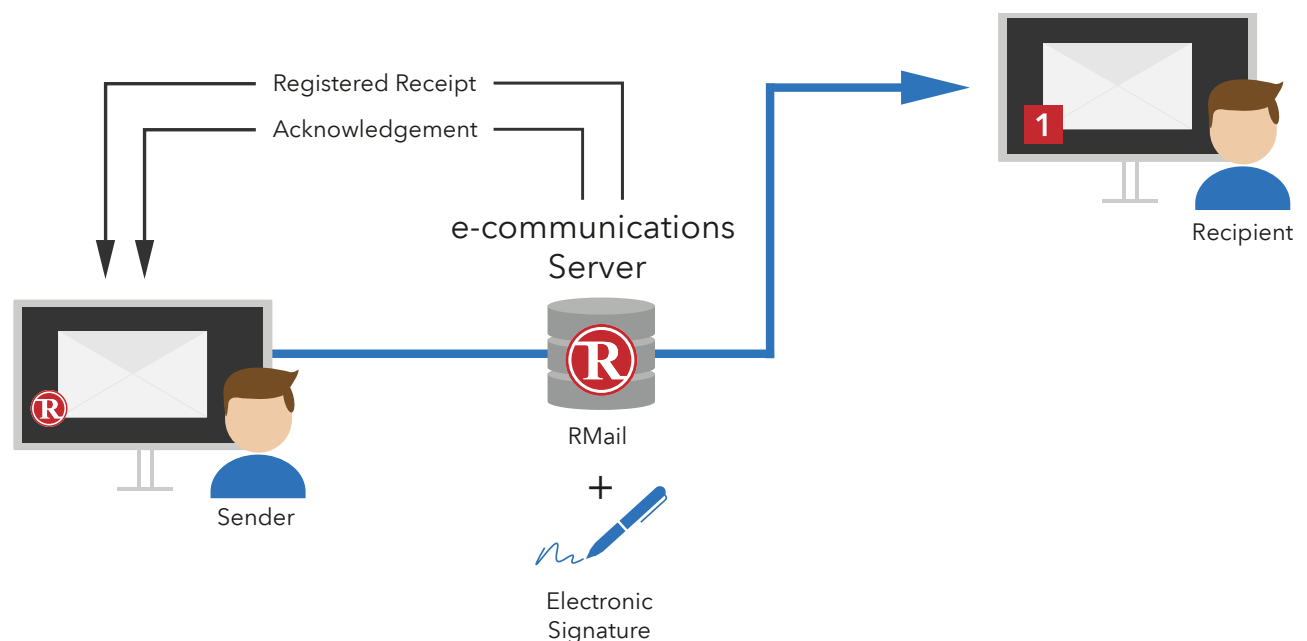
<b>UK-GDPR Compliance</b>	The Registered Receipt is your auditable proof of compliance with the General Data Protection Regulation (in terms of article 5, paragraph 1f, 2 and article 32, paragraph 1).
<b>Easy to use</b>	Frama RMail can easily be integrated into your workflow – automated or manual: A maximum of two additional clicks are required and the confidentiality of the message is ensured. Best of all, no knowledge or actions on the recipient's end are required to read an encrypted message.
<b>Increase efficiency</b>	Your employees do not need any additional web accounts or software to manage the sending and retrieving of encrypted email messages. All emails are archived centrally. There is no longer any need to print and store physical copies of confidential documents.

# E-Sign Service

## eSignOff with Frama RMail®: Collect agreements with advanced electronic signatures

e-communications: The eSignOff service is an open system. The recipient does not need any third-party software nor an account with any web service. The RMail eSignOff service provides:

- Authentication of signatures, content, timestamps, and signoff audit trail with a high evidential record.
- Registered Receipt email record for senders after simply sending a document by email.
- RMail records the exact content, sending and receiving of each message as well as the signed documents through a reliable audit trail that is cryptographically linked to the signoff record and time stamps.



More Information:  
[go.frama.com/esign](http://go.frama.com/esign)

### Advanced electronic signatures for your documents

Every system for electronic signatures needs to be able to prove all steps of the process in a secure and tamper-proof way. This concerns the content of the documents at the time of the agreement as well as the signature of each party. Our patented Registered Receipt is your auditable proof of compliance which allows you to retrace and prove who has signed what and when. The Registered Receipt is a unique service of Frama RMail.

# Feature Overview

## eSignOff

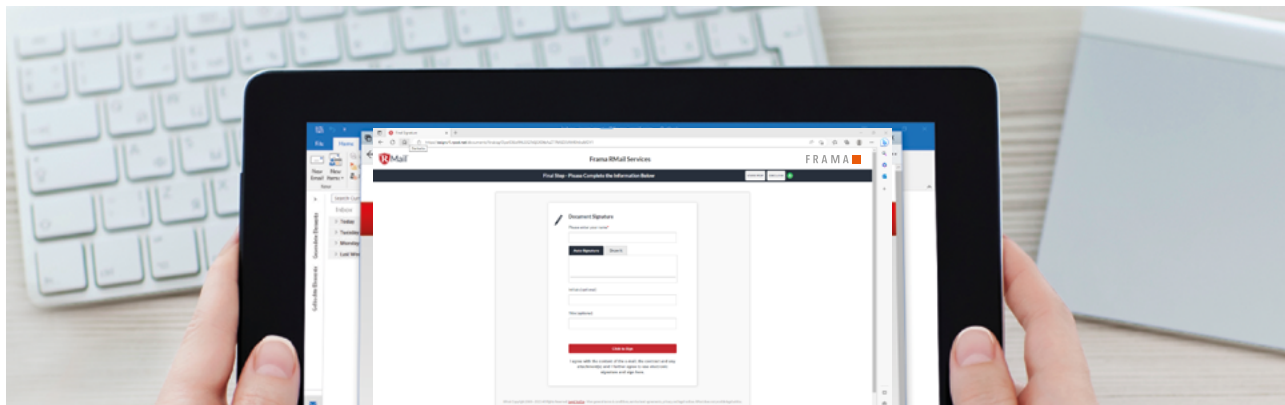
The eSignOff feature allows the recipient to sign an email and all of its attachments electronically. The attachments are converted to a PDF file after signature. Both you and the recipient automatically receive a copy of the signed document. Therefore no need to print, sign, scan, send and archive contracts physically!

## eSignOff - Contracts

With our eSignOff service it is very easy to collect signatures from multiple parties, including yourself. Party A sends the contract to himself and party B. Party A then signs the contract. Next, the contract is automatically sent to party B for his signature. After all recipients have signed the contract, a copy of the finished document is sent to everyone involved. Contracts can be signed by more than two recipients and you can either choose sequential or first-come-first-serve order.

## Digital Seal - Sender Signature & Authentication

Digital Seal is a form of electronic signature used by the sender. By using Digital Seal Protection you provide proof of integrity for the recipient. The RMail Digital Seal option automatically adds electronic signatures (created by hand or with the mouse), time and date stamps and IP addresses to each page of your attached PDF file, making it ideal for sending signed quotations!



## Your Benefits

<b>Gain flexibility</b>	Recipients do not need to visit any special website, download software or log in to services.
<b>Save time</b>	Easy to use for senders; no document preparation required.
<b>Improve your success</b>	Faster conclusion of contracts means earlier revenues and improved performance against competition in the bidding phase.

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www.frama.com . Contact: [www.frama.com/en-gb/contact/](http://www.frama.com/en-gb/contact/)

integrity in communication.

# LargeMail and Tools

## Increased productivity with Frama RMail®: LargeMail and tools for email attachments

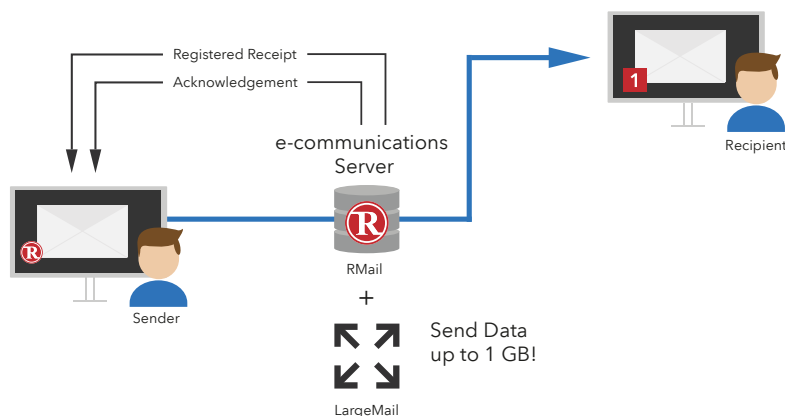
Unique: File Transfer Service with Registered Receipt™!

You don't have to send large attachments separately via FTP, file sharing services or similar. With Frama RMail you can send them directly through your standard email program. The recipient receives an automatically generated download link in the received email. Of course the entire transmission can be encrypted!

Frama RMail's LargeMail feature offers you the following options: Tracking and tracing, obtaining an auditable proof of compliance (Registered Receipt – as required by the UK GDPR article 5, paragraph 2), official time stamps and attachments with file sizes up to 1 GB. The recipient can download the files within 14 days (manageable). After this period, all files are deleted from the e-communications system securely and the download link expires.

You can configure the Add-In as you like. For example, you can customize the settings to enable LargeMail by default if the attachment size is larger than a maximum size in MB defined. This way, you can prevent hassles from emails that are too large for the recipient's inbox.

Frama RMail gives you even more options and tools to increase security, integrity and efficiency in your daily communication. Would you like to leave a short message to the Cc and Bcc recipients only? No problem with our sticky note method SideNote™! Before you send your email, you can write this additional message and choose who should receive it.



More Information:  
[go.frama.com/largemail](https://go.frama.com/largemail)

### Send large files securely via email

Email providers can only process between 10 and 20 MB for every sent or received message. Even if an email may still be within the sending server's limit, it is possible that the recipient's server may be unable to process it and rejects the message. Numerous services are available on the internet for sending large files. However, the files sent in this manner are stored on the servers of third party providers, accessible to everyone via web links. Nobody knows exactly when and if the files are deleted from the system.

# Feature Overview

## PDF Conversion

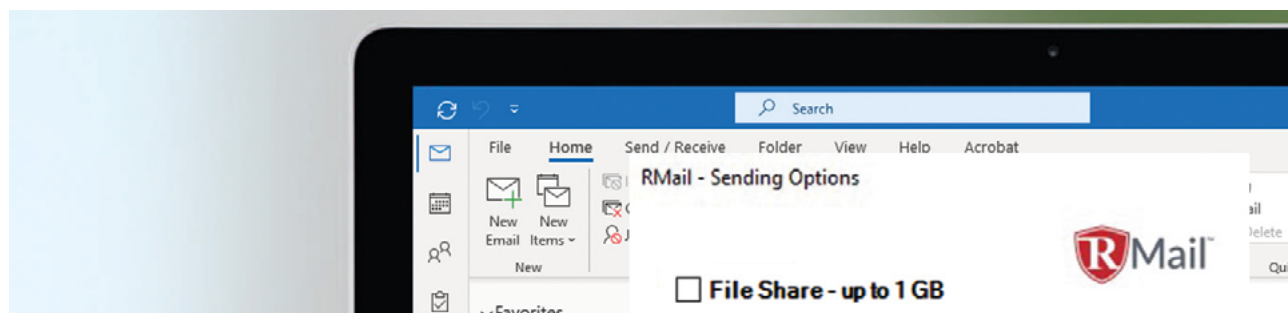
Frama RMail gives you the possibility to convert all Word, Excel or PowerPoint documents into PDF files on the fly. This enables recipients to access the information even if they are not using Microsoft Office or do not have the corresponding software installed on their mobile device. It is also possible to set a password for the converted PDF file(s).

## Metadata Removal

Metadata can be a serious threat to your privacy if it is not removed before documents are sent. Frama RMail can easily remove metadata from Office attachments with only one click.

## Zip Compression

e-communications: The Frama RMail service includes features that provide security, productivity and convenience to save time and money. With one click the sender can also compress Microsoft 365 file attachments to save space in the recipient's inbox.



## Your Benefits

<b>Cut costs</b>	Use the tools of the digital age instead of paper and letters when it comes to delivery time or costs.
<b>Increase efficiency</b>	Send large files directly from your current email software. Improve your workflow and efficiency by using powerful and smart email tools.
<b>Gain flexibility</b>	The recipient can view the content (including attachments) without having to visit or register on a specific website or download any software.

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