

Bellavia & Associates

Newport based litigation and probate firm Bellavia & Associates now sending registered legal proof emails for e-signature with Frama RMail



“Frama RMail is so simple to use, and its features are exactly what we were looking for. We can now provide recognised evidence of delivery when serving documents by email, and the ability to send documents for e-signature has not only saved us time and money, but also provides our clients with an effortless experience ”

Zep Bellavia - Managing Director

PROJECT

To provide Bellavia & Associates with a simple way of sending secure, registered and encrypted email to their clients with no awkward requirements on the recipients end, whilst also being able to keep a full audit trail for proof and compliance purposes.

SOLUTION

Frama RMail for Microsoft Outlook plugin

BENEFITS / ADVANTAGES

Simple and straightforward implementation
Registered Receipt (Compliance Record) to prove email content, delivery and when opened
Auditable Proof of Compliance
E-Signature capabilities for client satisfaction
Email encryption to ensure all client data is transmitted safe and secure for GDPR

ABOUT BELLAVIA & ASSOCIATES

Bellavia & Associates are specialist lawyers and accountants.

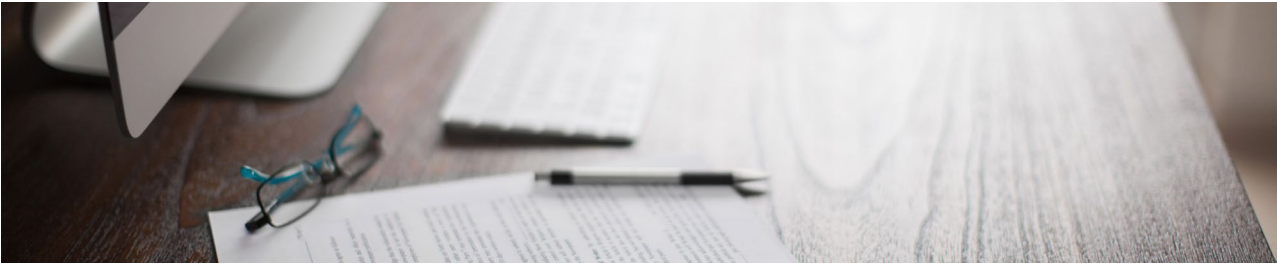
LAWYERS For Business :-
Specialising in Commercial Law & Litigation, Insolvency, Debt recovery, Enforcement, Regulatory disputes.

LAWYERS For Private Clients :-
Specialising in Litigation, Insolvency, Debt recovery, Disputed Wills, Estates and Trusts, Court Advocacy,

Property and Co-habitation issues, Contract and Negligence claims.

Bellavia

 & ASSOCIATES



THE STORY

The team at Bellavia & Associates not only needed a secure way of sending email, but they also wanted to explore the opportunities that came with this change, including the possibility of utilising digital transformation for cost savings and efficiencies.

Many solutions were made available to Zep, however most email security solutions were clunky, and required the recipients to log in to portals, sign up for 3rd party cloud based accounts and log in to read messages.

Mike Roberts - head of Digital Services at Frama UK provided Zep and his team with not only a simple way to encrypt emails, but also gave them a way of streamlining their business by accelerating the document signing processes using the inbuilt RMail e-signature facility.

With RMail, they now also benefited from registered email, providing the company with a legal forensic auditable proof of content, delivery and when emails were being opened.

THE VERDICT

It might be easy to purchase portal based email solutions, but it is difficult to provide a system that is widely accepted from all involved parties and at the same time demonstrate compliance towards GDPR.

This is where Frama RMail performs!

Bellavia & Associates have implemented an easy to use, well featured and forward thinking solution to demonstrate compliance and to increase efficiency by replacing existing paper based workflows.

CO-OPERATION AND ROLL OUT

Setup and installation was made available to the team, and each staff member received personal one to one training from Mike.

